

# The Woombye Pub

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## Woombye Locals Terms & Conditions

**The promoter of the Woombye Locals rewards program is Thirdplace Hospitality Pty Ltd ABN 39 031 774 421, PO Box 1429, Launceston, Tasmania, 7250. All Woombye Locals rewards program members are bound by the following conditions of use:**

1. Membership to the Woombye Locals rewards program is open to customers of The Woombye Pub and Cellarbrations Woombye over 18 years of age, resident in Australia with all membership applications being subject to acceptance by The Woombye Pub.
2. Your Woombye Locals card can be used immediately at The Woombye Pub and Cellarbrations Woombye. Use of the card will imply your acceptance of these terms and conditions.
3. Your Woombye Locals member account is only activated upon receipt of a completed and signed application form.
4. If you do not wish to accept these conditions, please return your Woombye Locals card to The Woombye Pub.
5. The Woombye Pub and Cellarbrations Woombye practice responsible service of alcohol and promote responsible drinking. If a member appears intoxicated they will no longer be served alcohol and arrangements for them to travel home will be made.
6. Thirdplace Hospitality Pty Ltd reserves the right to cancel any Woombye Locals membership immediately, along with any accumulated reward points, if a member behaves in an offensive manner at The Woombye Pub and/or a member defrauds, or attempts to defraud, the Woombye Locals program or The Woombye Pub.
7. Woombye Locals reward points are not transferable or cannot be taken as cash. Woombye Locals reward points cannot be pooled together between members to achieve a reward.
8. To earn Woombye Locals reward points a member must present their Woombye Locals card at the time of purchase, on a purchase of \$1.00 and over at The Woombye Pub and Cellarbrations Woombye. Woombye Locals reward points cannot be awarded or backdated where the card is not presented at the time of purchase.
9. Woombye Locals members earn one point per dollar spent on all goods purchased for consumption at The Woombye Pub, and one point for every five dollars spent on take-away purchases at Cellarbrations Woombye. Thirdplace Hospitality Pty Ltd may change or modify the earning rate of the program, products, services or the value of any reward at any time without notice.

- 10.** A member's Woombye Locals reward points expire on December 31 each year. Any unredeemed points in a member's account will expire on this date. Be sure to redeem your points through the year ensuring your points balance is back to zero by December 31. Woombye Locals points are able to be redeemed for rewards once the member has sufficient points in their Woombye Locals account for his/her chosen reward.
- 11.** Members may obtain information on their points balance from The Woombye Pub and Cellarbrations Woombye.
- 12.** Woombye Locals members are able to exchange points for rewards when they achieve sufficient reward points. Rewards include meals, beverages, and selected merchandise that may vary. Every 100 points returns \$3 of value to redeem. Thirdplace Hospitality Pty Ltd may change the value of any reward at anytime without notice.
- 13.** Rewards are redeemable at The Woombye Pub and Cellarbrations Woombye (subject to stock availability). To redeem Woombye Locals points for a reward, members must present their card at the location of redemption for authorisation. If sufficient points are available for the reward, the member's account will be deducted with the point value equivalent to the reward. Identification may be required.
- 14.** Woombye Locals reward points and rewards cannot be refunded once they have been redeemed.
- 15.** Thirdplace Hospitality Pty Ltd reserves the right to modify the Woombye Locals program at any time without prior notification to members.
- 16.** Thirdplace Hospitality Pty Ltd may discontinue the Woombye Locals program at any time placing a Public Notice in the 'Sunshine Coast Daily' newspaper. Members will also be notified by post and email, provided those contact details were provided on the application form. Members will be given one month notice to redeem their points for a reward after which time, any unused or remaining point balances will expire.
- 17.** It is the responsibility of members to advise The Woombye Pub or Cellarbrations Woombye of any change of address or contact details. Failure to do so will result in the inability to contact members in the event of discontinuance of the Woombye Locals program. If this occurs, the member's point balance will expire one month after the end of the program.
- 18.** Woombye Locals member's details and any other information gathered from the use of a member's Woombye Locals card will be in confidence and will only be disclosed to Thirdplace Hospitality Pty Ltd management and will never be disclosed to or sold to any other third parties.
- 19.** By joining the Woombye Locals program, members agree to receive promotional communications from The Woombye Pub from time to time, unless the member indicates that they do not wish to receive communications on the application form. If you do not want to receive communications about The Woombye Pub events, activities and special offers for Woombye Locals members please tick the box on this application.